

Managing Telecom Services for Healthcare Enterprises

The Challenge:

A leading U.S. Managed Care Health Plan Provider focused primarily on providing government-sponsored managed care services through Medicaid, Medicare Advantage and Medicare Prescription Drug Plans sought an enterprise solution to consolidate, audit and manage wireline telecom expenses, resources and services at locations across the country.

The Solution: A Telecom Management Solution from WidePoint.



Reducing Telecom Costs, Maximizing Investment

WidePoint provides a fully managed Telecom Management Solution to the Health Plan Provider, increasing visibility into telecom spend and reducing costs. Anchored by ITMS™, the industry's most secure telecom management platform, WidePoint delivers a customized Telecom Management Solution that includes expert services:

- MACD (Move, Add, Change, Disconnect) Ordering
- Wireline Account Management
- Contract Analysis
- Invoice Auditing & Processing
- Invoice Batching/Code
- Wireline Circuit & Service Inventory
- Reporting
- Help Desk

The Results

The Telecom Management Solution is enabling the Health Plan Provider to consolidate telecom expenses to maximize investment:

- More than 300 locations across the United States
- 25 Telecom Vendors
- All Telecom Invoices
- MACD Ordering
- More than \$36 million in annual telecom spend on a trajectory of \$60 million annually

About WidePoint

WidePoint Corporation (NYSE American: WYY) is an innovative technology managed Solution Provider (MSP) dedicated to securing and protecting the mobile workforce and enterprise landscape.

WidePoint is recognized for pioneering technology solutions that include Identity & Access management (IAM), Mobility Managed Services (MMS), Telecom Management, Information Technology as a Service (ITaaS), Cloud Security, and Digital Billing & Analytics.

