



# A Telecom Expense Management Solution Takes Flight

## The Challenge:

A major U.S. Airline needed an enterprise-wide Telecom Expense Management (TEM) solution for consolidating and tracking wireless and wireline telecom services, additions and disconnections, inventory and invoices, with each invoice uniquely coded by type of service. Billing discrepancies were another pressing issue. The Airline sought a TEM solution supported by subject matter experts to manage the dispute resolution process.

## The Solution:

**A Customized TEM Solution from WidePoint.**



**More than \$1,000,000  
In Billing Discrepancies Identified  
& Credits Issued to the Airline**

## Consolidating and Auditing for Increased Accountability

The WidePoint TEM Solution combines expert service with WidePoint's proprietary telecom management platform, ITMS™. Recognized for providing unrivaled data protection and a refined user experience, ITMS™ powers the WidePoint TEM Solution.

WidePoint delivered a customized TEM solution for the Airline, encompassing:

- Program/Project Management Services
- Inventory Management
- Account and Invoice Consolidation
- Invoice / GL Coding
- Service Moves, Additions, Changes and Disconnections
- Auditing & Reconciliation
- Detailed Management Reporting
- Technical Support and Administration
- Dispute Resolution

## The Results:

- WidePoint reduced the Airline's overall telecom spend.
- WidePoint successfully identified and disputed incorrect carrier charges, resulting in more than \$1,000,000 in billing credits ensured to the Airline.
- WidePoint continues to manage the Airline's TEM program, ensuring telecom resources and investment are maximized.

## About WidePoint

WidePoint Corporation (NYSE American: WYY) is an innovative technology managed Solution Provider (MSP) dedicated to securing and protecting the mobile workforce and enterprise landscape.

Widepoint is recognized for pioneering technology solutions that include Identity & Access management (IAM), Mobility Managed Services (MMS), Telecom Management, Information Technology as a Service (ITaaS), Cloud Security, and Digital Billing & Analytics.