

MANAGED MOBILITY SERVICES

Asset & Logistics Management

The proliferation of mobile devices in the workplace, combined with the move of corporate services to the Cloud, has opened a world of opportunity for organizations. Never before have employees been so connected, easy to reach, and able to access their work wherever they are and whenever they want. At the same time, that new world is full of new challenges that often prevent organizations from realizing the true potential of their new mobile workforce. When your Managed Mobility Services include end-to-end mobile lifecycle management and support, those challenges can become opportunities—to equip your mobile workforce with the right tools, when they need them, wherever they may be.

WidePoint's comprehensive service offerings ensure just that and more. With support for your policies and processes, the ability to ensure devices are properly disposed of and data is completely erased, and a variety of other services, WidePoint covers your mobility lifecycle from start to finish—and in between.

Next Day Device Replacement

When employees are without their mobile devices, it can be difficult for them to get their jobs done. With Next Day Replacement, users can be up and running again within 24 hours.

- New device within 24 business hours
- Free replacements for devices within warranty
- Out-of-warranty replacement available

Custom Kitting & Staging

Custom kitting and staging services ensures that users receive devices pre-configured according to the requirements and specifications of your organization. Before leaving our warehouse, WidePoint can load custom applications and include custom instructions to help your user get down to business right out of the box.

- Installation and configuration of software applications
- Pre-configuration of device settings (e-mail, screen-displays, dial settings, etc.)
- Custom instruction inserts
- Asset tagging & tracking
- Pre-activation of voice and data services
- Accessory kitting technology

Provisioning & Shipping

By provisioning all of your mobile devices and shipping them directly to your end-users, you can avoid the hassle of dealing with multiple carriers and vendors.

- Online shipment tracking
- Project management services for deployment of bulk orders
- Next Day shipping

Onsite Management Pool

Sometimes 24 business hours is not soon enough when your mobile device plays a critical role in your job performance. To rapidly deliver mobile tools of communication in less than 24 business hours, WidePoint can establish onsite management pools of mobile devices, so devices are delivered to your users fast.

Technology Refresh & Upgrades

With the rapidly advancing development of mobile technology, today's latest and greatest is becoming tomorrow's antique. A technology refresh and upgrade program helps organizations stay on top of the latest advancements in mobile technology.

- Enhance your mobile-user functionality and experience
- Increase mobile security with the latest in mobile security advancements
- Consistently add versatility to your mobile devices

Rental/Lease Program

The option to rent mobile devices can save money by helping avoid maintenance fees and replacement costs.

Secure Device Disposal

Over 65% of disposed mobile devices are fully functional and capable of being repurposed. Unfortunately, the majority of disposed mobile devices end up in land-fills or left in drawers. When devices are disposed of improperly, not only are they at risk of harming the environment, but secure and sensitive data is at risk to a number of potential hazards.

Secure Device Disposal (continued)

WidePoint can repurpose or recycle mobile devices, and we ensure that secure data and information is securely disposed of in the interest of protecting corporate assets.

- Secure Wipe/erase
- 3 point security check-to ensure data is properly erased
- Destruction at a certified NSA destruction facility
- Repurposing of functional devices
- Environmentally sound recycling for non-functional devices
- Environmentally sound recycling for user guides and accessories

Support For Your Custom Policies & Processes

A lifecycle management portal should support your custom policies and processes to enable sophisticated wireless management and simplify all aspects of the mobile lifecycle from approvals to managing trouble tickets and more.

- Role-based procurement associates ordering with end-user's responsibilities
- Ensure procurement from approved vendors at approved pricing
- Automated supervisory authorization prior to procurement accessories

Online, Centralized Lifecycle Management

A user-friendly Web-based portal provides a central location for managing the entire mobile lifecycle. A customizable system that can be configured to support your organization's policies and processes will yield greater efficiency and accuracy in ensuring that users have the right device and services and that they are delivered promptly and provisioned properly.

WidePoint's ITMS™ (Intelligent Telecommunications Management System) is a user-friendly, customizable Web portal interface that allows for online configuration, ordering, tracking, auditing, updating of databases, and the ability to view and generate reports. ITMS™ enables a client's telecommunications assets, services, contracts, and invoices to be optimized and managed with transparency and accountability to deliver maximum savings and efficiency.

Learn more about WidePoint Managed Mobility Services by visiting www.widepoint.com.