A Telecom Expense Management (TEM) Solution Takes Flight
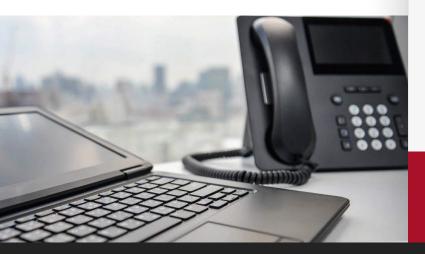
Challenge:

A major U.S. Airline needed an enterprise-wide Telecom Expense Management (TEM) solution for consolidating and tracking wireless and wireline telecom services, additions and disconnections, inventory and invoices, with each invoice uniquely coded by type of service. Billing discrepancies were another pressing issue. The Airline sought a TEM solution supported by subject matter experts to manage the dispute resolution process.

Solution:

A Customized TEM Solution from WidePoint.

Consolidating and Auditing for Increased Accountability

The WidePoint TEM Solution combines expert service with WidePoint's proprietary telecom management platform, ITMS™. Recognized for providing unrivaled data protection and a refined user experience, ITMS™ powers the WidePoint TEM Solution.

WidePoint delivered a customized TEM solution for the Airline, encompassing:

- Program/Project Management Services
- Inventory Management
- Account and Invoice Consolidation
- Invoice / GL Coding
- Service Moves, Additions, Changes and Disconnections
- Auditing & Reconciliation
- Detailed Management Reporting
- Technical Support and Administration
- Dispute Resolution

The Results:

- WidePoint reduced the Airline's overall telecom spend.
- WidePoint successfully identified and disputed incorrect carrier charges, resulting in more than $1,000,000 in billing credits issued to the Airline.
- WidePoint continues to manage the Airline's TEM program, ensuring telecom resources and investment are maximized.

More than $1,000,000
In Billing Discrepancies Identified & Credits Issued to the Airline.

WidePoint Corporation (NYSE American: WYY) is an innovative provider of Trusted Mobility Management (TM2) solutions. TM2 converges at the intersection of WidePoint's pioneering Telecom Lifecycle Management (TLM), Telecom Bill Presentment & Analytics, Mobile and Identity (IdM) Management solutions.

WidePoint has a diverse portfolio of government and commercial clients, serving global and international enterprises and the Fortune 100 across a multitude of industries. WidePoint is the leading provider of customized telecom and mobile management solutions to the U.S. public sector.